



TELECOM EXPENSE MANAGEMENT

To begin Telecom Expense Management (TEM) service requires an initial audit and evaluation. After the audit is final and the billing has been verified, the monthly charge will be \$50 per statement for the first 3-months, then re-rates to \$35 per statement on-going.

We have to investigate every account. Below are the common action steps.

- Determine contractual obligations with all the carriers
- Review current billing on each account
- Make recommendations based on our discovery
- Correct errors and clean up accounts
- Changes normally take two or more billing cycles.
- Proactively seek credits with all carriers as necessary

\$35 per statement per month/Telecom Expense Management

Each site will/can vary on the monthly services, because of varied types of service and where the site is located. Enterprise Network Group will make sure customer receives the most aggressive rates for any service through any carrier.

- Manage all contracts with multiple carriers
- Work with all of the carriers to coordinate MACD and new installs
- Audit all bills whether it's existing or NEW
- Proactively seek credits with any carriers when necessary
- Coordinate all installations with appropriate vendors
- Billing Services are available
- Regular updates on orders

*Additional charge for accounts with bill unders.

Mobility Expense Management - \$75 per hour

Management of the mobile account will begin with an audit. We will provide a summary of devices, contract dates, terms and expirations.

- Monthly report to provide activity summary.
- Ensure customer receives the most aggressive rates.
- Implement changes or additions as needed throughout the month.